IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

PATENT

Applicants:

Lorrie A Creveling, et al.

Docket No.:

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3694

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SYSTEM FOR REDUCING

Examiner:

Mary M. Gregg

DISPUTES OF CREDIT TRANSACTIONS

REPLYAND AMENDMENT

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Commissioner:

In reply to the Office Action dated July 15, 2011, of which this Reply is filed within three months, please consider the following remarks:

Amendments to the Claims begin on page 2 of this paper.

Remarks/Arguments begin on page 7 of this paper.